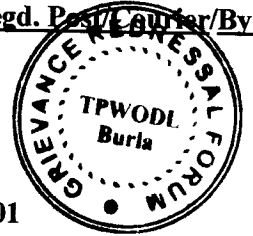


**Grievance Redressal Forum  
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Bargarh, Pin- 768017

Email: [grf.burla@tpwesternodisha.com](mailto:grf.burla@tpwesternodisha.com), Ph No.0663-2999601

**Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)**



Ref: GRF/Burla/Div/DED/ (Final Order)/ 1981 (4)

Date: 24.09.2024

**Present:**

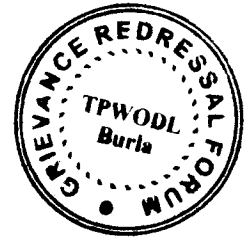
Sri A.K. Satapathy, President  
Sri B.Mahapatra (Co-opted Member)  
Sri A.P.Sahu Member(Finance)

1	Case No.	BRL/594/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Bhagban Kisan C/O-Tulasa Kisan At-Jharmunda, Po-Parposi Ps-Laimura Dist-Deogarh-768108		4141-1557-0290	7846810408
3	Respondent/s	S.D.O (Elect),Deogarh		Division D.E.D, TPWODL, Deogarh	
4	Date of Application	28.08.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	28.08.2024			
9	Date of Order	24.09.2024			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			

*President*

**Grievance Redressal Forum  
TPWODL, Burla - 768017**

Place of Camp: Parposi, ESO Office, Tileibani, TPWODL, Deogarh



**Appeared**

**For the Complainant-** Bhagban Kisan  
Represented by Tulasa Kisan

**For the Respondent -** SDO(Electrical),Deogarh, TPWODL.

**GRF Case No- BRL/594/2024**

Bhagban Kisan  
C/O-Tulasa Kisan  
At-Jharmunda, Po-Parposi  
Ps-Laimura  
Dist-Deogarh  
Consumer No-4141-1557-0290  
**VRS**  
SDO(Electrical), Deogarh, TPWODL.


**COMPLAINANT**

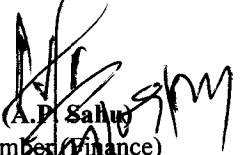
**OPPOSITE PARTY**


The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the application has already handed over in original to the opposite party keeping photocopy of the application for maintenance of records by this Forum to resolved the grievance at their level with the direction to opposite party to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

  
**(B.Mahapatra)**  
(Co-Opted Member)  
**Co-opted Member**  
**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**

  
**(A.P. Sahu)**  
Member (Finance)  
**Member**  
**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**

  
**A.K. Satapathy**  
(President)  
**President**  
**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**

1. Bhagban Kisan, C/O-Tulasa Kisan , At-Jharmunda, Po-Parposi ,Ps-Laimura, Dist-Deogarh.
2. Sub-Divisional Officer (Elect.) Deogarh, TPWODL, with the direction to servè one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), DED, TPWODL, Deogarh
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

“If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums.”

This Order can be accessed on OERC website, [www.oriernc.org](http://www.oriernc.org) under the “head “Cases-> “GRF”.)

594/2024

**GRIEVANCE REDRESSAL FORUM,**  
Qtr. No-SD.6/2, Sourav Vihar, Near NAC College, BURLA-768017.  
E-mail: grf.burla@tpwesternodisha.com

**GRIEVANCE REDRESSAL FORUM**

Complaint No. 61 Received Consumer No. \_\_\_\_\_

No. ....

Di. ....

TPWODL, Burla

414115570290

(1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.

Bhagaban Kisan.  
At- Jharmunda.  
P.O. Pasposhi 768108  
Deogarh.

Mob:- 7846810408

(2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

(3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

ମୁଁ ଏହି କମ୍ପ୍ଲେଣ୍ଟ ଫାଇଲ୍ କରିବା ପାଇଁ ଏକ ଲେଟର ଲେଖି ସମସ୍ତ ସାମଗ୍ରୀ ଉପରେ ଦସ୍ତଖତ କରି ସମସ୍ତ ସାମଗ୍ରୀ ଉପରେ ଦସ୍ତଖତ କରି ଏକ କମ୍ପ୍ଲେକ୍ସ କୋପି ସହିତ ଉପରୋକ୍ତ ଅଫିସରଙ୍କୁ ଦିଆଯାଇଛି ।  
ମୁଁ ଏହି କମ୍ପ୍ଲେଣ୍ଟ ଫାଇଲ୍ କରିବା ପାଇଁ ଏକ ଲେଟର ଲେଖି ସମସ୍ତ ସାମଗ୍ରୀ ଉପରେ ଦସ୍ତଖତ କରି ଏକ କମ୍ପ୍ଲେକ୍ସ କୋପି ସହିତ ଉପରୋକ୍ତ ଅଫିସରଙ୍କୁ ଦିଆଯାଇଛି ।  
କମ୍ପ୍ଲେକ୍ସ କୋପି

(4) Relief sought.

(5) Any interim relief sought, pending final decision.

(6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum, any other Court or Forum if so, please give details.

(7) Date of filing complaint in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

(8) ComplaintNo. allotted by the office of ESO/SDO/EE, if any.

Place: - Pasposhi  
Date: - 28.8.24

\* Please add additional sheets if necessary

ତୁଳସୀ କିଶାନ  
Signature of the Applicant

Tulasa Kisan  
w/o Bhagaban Kisan